

## DAYCARE/BOARDING CLIENT ENROLLMENT FORM



Thank you for your interest in Wag Club! We can't wait to meet your pup! Below is a checklist of pre-requisites to help you complete enrollment for daycare/boarding.

Please NOTE: Due to our spatial limitations we are only accepting dogs under 30 lbs for daycare and boarding. We love big dogs and they are welcome to enjoy our other services such as training and grooming.

### Client Enrollment Form

- 🐾 Completed, signed and sent to us prior to your first day of daycare or boarding.

### Proof of vaccination for Rabies (required by 7 months of age), Distemper/Parvovirus (DA2 +CPV or DHPP), Bordetella and the Canine Flu (H3N2/H3N8)

- 🐾 Please have your vet send us these records via email [info@wagclubny.com](mailto:info@wagclubny.com) (preferred) or fax to 347.474.7378
- 🐾 Please confirm we have received records prior to your first day. A receipt of vaccinations for all vax except Rabies is ok. For Rabies we need a scan of the actual signed certificate from the vet or breeder.

### Schedule a Temperament Test

- 🐾 Every dog must have a temperament test completed prior to daycare or boarding. Daycare assessments generally last a few hours and owners are not present. The daycare temp test is free of charge. Dogs who need boarding overnight must schedule a one night trial prior to staying if planning to stay more than two nights (Overnight temp test is \$35 + tax).
- 🐾 If your dog does not integrate well with the group we will call you for pick-up and may secure your dog comfortably in one of our kennels until you arrive.

#### Additional Notes:

- 🐾 Please allow your dog to eliminate prior to dropping off at Wag Club.
- 🐾 **Daycare Guests:** We recommend feeding your dog his usual diet at home. We do not feed dogs unless specially requested by the owner. Please note there is an additional fee associated if we are catering meals. There is no fee if you bring the prepared meals.
- 🐾 **Overnight guests:**
  - Overnight rates are based on a 24-hour period. Additional daycare rates will apply if your dog is picked up after that period. (Example: if you drop your dog off at 9am, the pick up time is 9am. If you pick him up at the end of the day, then a full day of daycare will be charged as well. There is a two hour grace period)
  - We recommend bringing your dog's usual food for the duration. We also provide complimentary meals of our house food (dry kibble, Wellness Core) as an option.
  - **What to bring:** Please keep to a minimum. A bed or blanket and their food is generally enough. No need to bring toys, bowls, etc.
  - Our facility is generally suited for dogs staying over for a week or less, but there are exceptions.
- 🐾 Our daycare is most suited for dogs at least 4 months of age and no older than 10 years.
- 🐾 Please "Like" us on Facebook [www.facebook.com/wagclub](http://www.facebook.com/wagclub) or follow us on Instagram

We look forward to getting to know your lil' buddy. Please do not hesitate to call 347.689.6925 or email ([info@wagclubny.com](mailto:info@wagclubny.com)) us for further assistance. We're always here for you and your pooch.

**DAYCARE/BOARDING CLIENT ENROLLMENT FORM**



Name: (last) \_\_\_\_\_ (first) \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ ST: \_\_\_\_\_ Zip: \_\_\_\_\_

cell \_\_\_\_\_

email: \_\_\_\_\_ May we add you to our e-newsletter list? Y or N

**Spouse/Partner Info:**

Name: \_\_\_\_\_ c \_\_\_\_\_

email: \_\_\_\_\_ May we add to our e-newsletter list? Y or N

**Veterinarian Info: (Check one)**

- Vinegar Hill Vet **Group** (10 Columbia Pl)       Brooklyn Heights Vet **Hospital** (Hicks/Cranberry St)
- Vinegar Hill Vet (DUMBO)       Heights & Hills       Garden Vet       Bond Vet
- Prospect Park Animal Hospital       Hope Animal Hospital       Banfield (Atlantic Ave)

(Other) Clinic Name: \_\_\_\_\_ \_\_\_\_\_

**CANINE INFO**

Dog's Name: \_\_\_\_\_ Sex: \_\_\_\_ Spayed or Neutered (yes or no)? \_\_\_\_\_

Breed: \_\_\_\_\_ Colors/Markings: \_\_\_\_\_

Approximate Weight: \_\_\_\_\_ lbs.      Dog's Birthday: \_\_\_\_\_  
(Must be under 30 lbs to attend our daycare/boarding)      (Must be at least 4 months to attend daycare/boarding)

Does your pooch have a pre-existing or current medical conditions or physical injuries? \_\_\_\_\_

If yes, please explain: \_\_\_\_\_

Does your dog take regular medication? Y or N (Please note: There is \$1.50 fee per administration)

Please provide us with any special instructions or pertinent info regarding medication:  
\_\_\_\_\_

**Flea & Tick Control:**

We require your dog to be on some form of flea and tick preventative from March- November (warm weather months). \_\_\_\_\_ (initial here)

**Overnight Guests:**

Feedings are complimentary for our overnight guests. Your dog may be fed our house meal or you may bring your dog's regular food (preferred).

Feeding instructions: \_\_\_\_\_  
\_\_\_\_\_

Is your buddy allergic to any foods or treats or have any dietary restrictions? Y or N \_\_\_\_\_

If yes, what? \_\_\_\_\_

**Biting:**

Has your dog ever bitten another animal or person? \_\_\_\_\_

If yes, please describe the incident: \_\_\_\_\_  
\_\_\_\_\_

Has this happened more than once? Y or N \_\_\_\_\_ Has your dog ever drawn blood? Y or N \_\_\_\_\_

Has your dog attended daycare/kennel before? (yes or no) \_\_\_\_\_ If yes, where? \_\_\_\_\_

How did you hear about Wag Club? \_\_\_\_\_

CREDIT CARD AUTHORIZATION FORM

**Cardholder's Name:** \_\_\_\_\_

\_\_\_ Check here if billing information is same as mailing address on pg 2, otherwise please fill out the info below:

**Billing Address:** \_\_\_\_\_

**Card Type (check one):**     Visa             Mastercard             Amex             Discover

**Card Number:** \_\_\_\_\_

**Expiration Date:** \_\_\_\_\_            **CCV:** \_\_\_\_\_

**AUTHORIZATION AGREEMENT:**

I authorize Brooklyn Bridge Bark, Inc. DBA Wag Club (herein after referred to as Wag Club) to maintain my credit card information on file and charge purchases and services either at the time a reservation is made, a package is purchased or of commencement for service(s) rendered to my dog by Wag Club at the prices in effect at the time of services rendered. I also authorize Wag Club to use my credit card to charge me any late fees or additional fees resulting from my dog's stay with Wag Club at the conclusion of rendered services, additional foods or necessary supplements, emergency medical care fees and costs related to injuries to other pets by my dog. In the event that my dog does not receive the pre-charged services, Wag Club will credit my card for the amount charged, less any applicable cancellation fee. Final charges will be an amount sufficient to pay for all services rendered. Wag Club may decline to provide services if a pre-charge or charge is declined for any reason. I will be responsible for any declination charge or late charge assessments or charges assessed by the paying institution against Wag Club for a dishonored transaction. I agree to be responsible for any declined charges for services rendered by Wag Club. In the event my card cannot process payment due to a limitation placed on individual transactions, Wag Club may divide the total charge into portions in order to process the charge.

**By signing below, I acknowledge that I have read and agree to the terms outlined above in the Authorization Agreement.**

\_\_\_\_\_  
Signature of Cardholder

\_\_\_\_\_  
Date

In lieu of a digital signature, you may check the box here to confirm the credit card authorization agreement.

# CLIENT SERVICE AGREEMENT

## HEALTH AND BEHAVIOR

- 🐾 I understand that Brooklyn Bridge Bark, Inc. DBA Wag Club (and hereinafter referred to as Wag Club) reserves the right to refuse any services or the use of its facility for dogs who, in its sole determination, are unhealthy, act aggressively, are unruly, or who may otherwise be a threat or danger to themselves, humans, and/or other dogs.
- 🐾 I understand that to use Wag Club's facilities, my dog must be spayed or neutered if older than 7 months.
- 🐾 Proof of current vaccinations must be on file for Rabies, Distemper, Parvovirus (DHPP or DA+ CPV) Bordetella and Canine Flu. I understand that this is the dog owner's responsibility.
- 🐾 My dog is in good health and has not been ill with a communicable illness in the last 14 days. My dog is free from any condition that could potentially jeopardize other guests.

## INJURIES, VETERINARY AND EMERGENCY CARE

- 🐾 I acknowledge that dogs are encouraged to socialize and exercise at Wag Club and that injuries may reasonably be foreseen to occur while my dog is visiting Wag Club.
- 🐾 I acknowledge that I take responsibility for, and will not hold Wag Club liable for, any injury illness or ailment which my dog may incur while in the presence of other dogs at the facility or otherwise.
- 🐾 I assume all expense and/or liability for injuries that my dog may inflict upon any human or other pet while in the care of Wag Club.
- 🐾 I shall not hold Wag Club responsible monetarily or otherwise, for injuries to my pet that arise during the course of play, training, grooming, any Wag Club services, or anytime during my pet's visit to Wag Club.
- 🐾 I shall hold Wag Club and its employees harmless from, make no claim against and indemnify Wag Club and its employees against any costs, damages, claims, or expenses (including vet fees, long-term care, or rehabilitation services) that may result from an injury or illness to my dog, or to another dog, if caused by my dog. I understand if presented with medical bills I'm responsible for paying. I am responsible for initial vet visit costs and additional follow-up costs associated with the particular injury.
- 🐾 If injuries occur between dogs from a mutual fight with no obvious aggressor or deemed- no fault from rough play, and require medical attention, the sum of all medical bills will be split equally between owners.
- 🐾 If my dog becomes ill or if the state of my dog's health otherwise requires professional attention, Wag Club, in its sole discretion may engage the services of a veterinarian, administer medicine, and/or give requisite attention to my dog.
- 🐾 I understand that Wag Club will contact me first and then my emergency contacts if a critical medical situation arises. However, if Wag Club is unable to make immediate contact I give my consent to Wag Club to act on my behalf in obtaining emergency or any other care at my own expense if deemed necessary by Wag Club or its staff.

## LIABILITIES

- 🐾 I specifically represent that I am sole owner of my dog, free and clear of all liens and encumbrances.
- 🐾 If I leave my dog in Wag Club's care without payment for 14 days or more, I understand my dog shall be considered abandoned and I transfer ownership of my dog and all rights to Wag Club.
- 🐾 Due to safety and staffing purposes, Wag Club reserves the right to charge a late fee for pick-ups after 15 minutes from closing hours or designated pick-up time.
- 🐾 All cancellations must be made 48 hours in advance (one week in advance for holiday weekends); otherwise I may be subject to cancellation fees.
- 🐾 I understand that Wag Club's cancellation policy requires a Non-Refundable deposit on boarding for Peak/Holiday Weekends.
- 🐾 This contract contains the entire agreement between the parties. All terms and conditions of this contract shall be binding on my spouses, heirs, administrators, personal representative, and assignees of myself and Wag Club.
- 🐾 Any controversy or claim arising out of or relating to this contract, or breach thereof, or as a result of any claim or controversy involving the alleged negligence by any party to this contract, shall be settled by arbitration in accordance with the rules of the American Arbitration Court having jurisdiction thereof. The arbitrator shall, as a part of his/her award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.
- 🐾 By signing this contract and leaving my dog with Wag Club, I certify the accuracy of all the information I have provided to Wag Club relating to my dog.

## PROMOTIONS

- 🐾 I grant Wag Club permission to use any pictures taken of my dog(s) for business-related activities. I understand that this use may include advertising and marketing campaigns, website images, and other uses for promoting the services of Wag Club.

By signing below, I acknowledge that I have read and accept all the terms and conditions stated above.

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

In lieu of a digital signature, you may check the box here to confirm Client Services Agreement.