

## Grooming Enrollment Form



Thank you for your interest in Wag Club & Dogodog Grooming!

Below is a checklist of pre-requisites to help you complete enrollment for grooming. You may visit our website [www.wagclubny.com](http://www.wagclubny.com) for more information.

### Client Enrollment Form

- 🐾 Completed, signed and sent to us prior to your grooming appointment.

### Proof of vaccination for Rabies (Required by 7 months of age), Distemper/Parvo, Bordetella (Required). Canine Influenza (highly recommended)

- 🐾 Please have your vet send us these records via email [grooming@wagclubny.com](mailto:grooming@wagclubny.com) (preferred) or fax to 347.474.7378
- 🐾 Please confirm we have received records prior to your appt.

### Additional Notes:

- 🐾 Our Salon is located @ 32 Joralemon St. Not to be confused with the daycare on Furman St.
- 🐾 Grooming is appointment based, but you may request to keep your pooch with us all day or partial day in daycare for an additional fee with proof of vaccinations (please check your pup also has the canine flu vaccination). All vaccinations must be up to date per our requirements.
- 🐾 There is a \$25 no show or last minute cancellation fee.
- 🐾 For the safety of everyone we do not groom aggressive, infirm, or extremely stressed dogs.
- 🐾 Please note: severely matted dogs may need to be dematted or shaved down for an additional fee.
- 🐾 Prices do not include gratuity. (Generally 20%)
- 🐾 Please "Like" us on Facebook [www.facebook.com/wagclub](http://www.facebook.com/wagclub) or follow us on Instagram.

Please do not hesitate to call 347.248-9997 or email us ([grooming@wagclubny.com](mailto:grooming@wagclubny.com)) for further assistance.

**GROOMING ENROLLMENT FORM**



**OWNER INFO**

Name: (last) \_\_\_\_\_ (first) \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ ST: \_\_\_\_\_ Zip: \_\_\_\_\_

cell \_\_\_\_\_

email: \_\_\_\_\_ May we add you to our e-newsletter list? Y or N

**Spouse/Partner Info:**

Name: \_\_\_\_\_ c \_\_\_\_\_

spouse email: \_\_\_\_\_ May we add to our e-newsletter list? Y or N

**Veterinarian Info: (Check one)**

Vinegar Hill Vet **Group** (10 Columbia Pl)  Brooklyn Heights Vet **Hospital** (Hicks/Cranberry St)

Vinegar Hill Vet (DUMBO)  Heights & Hills  Garden Vet  Bond Vet

Prospect Park Animal Hospital  Hope Animal Hospital  Banfield (Atlantic Ave)

(Other) Clinic Name: \_\_\_\_\_ \_\_\_\_\_

**CANINE INFO**

Dog's Name: \_\_\_\_\_ Sex: \_\_\_\_ Spayed or Neutered (yes or no)? \_\_\_\_\_

Breed: \_\_\_\_\_ Colors/Markings: \_\_\_\_\_

Approximate Weight: \_\_\_\_\_ lbs. Dog's Birthday: \_\_\_\_\_

Does your pooch have a pre-existing or current medical conditions or physical injuries? \_\_\_\_\_

If yes, please explain: \_\_\_\_\_

Does your pup have any allergies? Y or N

If yes, what? \_\_\_\_\_

Has your dog ever bitten another animal or person? \_\_\_\_\_

If yes, please describe the incident: \_\_\_\_\_

Has this happened more than once? Y or N \_\_\_\_\_ Has your dog ever drawn blood? Y or N \_\_\_\_\_

Where do you normally take your dog for grooming? \_\_\_\_\_

How often do you take your dog to get groomed? \_\_\_\_\_

Any specifics you would like to tell us about your dog's groom? \_\_\_\_\_

How did you hear about Wag Club? \_\_\_\_\_

### CREDIT CARD AUTHORIZATION FORM

***\*New clients must fill out to hold reservation. Your info will be securely stored in our system.***

**Cardholder's Name:** \_\_\_\_\_

\_\_\_ Check here if billing information is same as mailing address on pg 2, otherwise please fill out the info below:

**Billing Address:** \_\_\_\_\_

**Card Type (check one):**  Visa  Mastercard  Amex  Discover

**Card Number:** \_\_\_\_\_

**Expiration Date:** \_\_\_\_\_ **CCV:** \_\_\_\_\_

**AUTHORIZATION AGREEMENT:**

I authorize Brooklyn Bridge Bark, Inc. DBA Wag Club (herein after referred to as Wag Club) to maintain my credit card information on file and charge purchases and services either at the time a reservation is made, a package is purchased or of commencement for service(s) rendered to my dog by Wag Club at the prices in effect at the time of services rendered. I also authorize Wag Club to use my credit card to charge me any late fees or additional fees resulting from my dog's stay with Wag Club at the conclusion of rendered services, additional foods or necessary supplements, emergency medical care fees and costs related to injuries to other pets by my dog. In the event that my dog does not receive the pre-charged services, Wag Club will credit my card for the amount charged, less any applicable cancellation fee. Final charges will be an amount sufficient to pay for all services rendered. Wag Club may decline to provide services if a pre-charge or charge is declined for any reason. I will be responsible for any declination charge or late charge assessments or charges assessed by the paying institution against Wag Club for a dishonored transaction. I agree to be responsible for any declined charges for services rendered by Wag Club. In the event my card cannot process payment due to a limitation placed on individual transactions, Wag Club may divide the total charge into portions in order to process the charge.

**By signing below, I acknowledge that I have read and agree to the terms outlined above in the Authorization Agreement**

\_\_\_\_\_  
Signature of Cardholder

\_\_\_\_\_  
Date

In lieu of a digital signature, you may check this box to confirm credit card authorization agreement.

# CLIENT SERVICE AGREEMENT

## HEALTH AND BEHAVIOR

- 🐾 I understand that Brooklyn Bridge Bark, Inc. DBA Wag Club (and hereinafter referred to as Wag Club) reserves the right to refuse any services or the use of its facility for dogs who, in its sole determination, are unhealthy, act aggressively, are unruly, or who may otherwise be a threat or danger to themselves, humans, and/or other dogs.
- 🐾 I understand that to use Wag Club's facilities, my dog must be spayed or neutered if older than 7 months.
- 🐾 Proof of current vaccinations must be on file for Rabies (grooming only for dogs 7 months and older). Distemper, Parvovirus, and Bordetella vaccinations. I understand that this is the dog owner's responsibility.
- 🐾 My dog is in good health and has not been ill with a communicable illness in the last 14 days. My dog is free from any condition that could potentially jeopardize other guests.

## INJURIES, VETERINARY AND EMERGENCY CARE

- 🐾 I acknowledge that dogs are encouraged to socialize and exercise at Wag Club and that injuries may reasonably be foreseen to occur while my dog is visiting Wag Club.
- 🐾 I acknowledge that I take responsibility for, and will not hold Wag Club liable for, any injury illness or ailment which my dog may incur while in the presence of other dogs at the facility or otherwise.
- 🐾 I assume all expense and/or liability for injuries that my dog may inflict upon any human or other pet while in the care of Wag Club.
- 🐾 I shall not hold Wag Club responsible monetarily or otherwise, for injuries to my pet that arise during the course of play, training, grooming, any Wag Club services, or anytime during my pet's visit to Wag Club.
- 🐾 I shall hold Wag Club and its employees harmless from, make no claim against and indemnify Wag Club and its employees against any costs, damages, claims, or expenses (including vet fees, long-term care, or rehabilitation services) that may result from an injury or illness to my dog, or to another dog, if caused by my dog. I understand if presented with medical bills I'm responsible for paying. I am responsible for initial vet visit costs and additional follow-up costs associated with the particular injury.
- 🐾 If injuries occur between dogs from a mutual fight with no obvious aggressor or deemed- no fault from rough play, and require medical attention, the sum of all medical bills will be split equally between owners.
- 🐾 If my dog becomes ill or if the state of my dog's health otherwise requires professional attention, Wag Club, in its sole discretion may engage the services of a veterinarian, administer medicine, and/or give requisite attention to my dog.
- 🐾 I understand that Wag Club will contact me first and then my emergency contacts if a critical medical situation arises. However, if Wag Club is unable to make immediate contact I give my consent to Wag Club to act on my behalf in obtaining emergency or any other care at my own expense if deemed necessary by Wag Club or its staff.

## LIABILITIES

- 🐾 I specifically represent that I am sole owner of my dog, free and clear of all liens and encumbrances.
- 🐾 If I leave my dog in Wag Club's care without payment for 14 days or more, I understand my dog shall be considered abandoned and I transfer ownership of my dog and all rights to Wag Club.
- 🐾 Due to safety and staffing purposes, Wag Club reserves the right to charge a late fee for pick-ups after 15 minutes from closing hours or designated pick-up time.
- 🐾 All cancellations must be made 48 hours in advance; otherwise I may be subject to cancellation fees.
- 🐾 I understand that Wag Club's. Cancellation policy requires a Non-Refundable deposit on boarding for Peak/Holiday Weekends.
- 🐾 This contract contains the entire agreement between the parties. All terms and conditions of this contract shall be binding on my spouses, heirs, administrators, personal representative, and assignees of myself and Wag Club.
- 🐾 Any controversy or claim arising out of or relating to this contract, or breach thereof, or as a result of any claim or controversy involving the alleged negligence by any party to this contract, shall be settled by arbitration in accordance with the rules of the American Arbitration Court having jurisdiction thereof. The arbitrator shall, as a part of his/her award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.
- 🐾 By signing this contract and leaving my dog with Wag Club, I certify the accuracy of all the information I have provided to Wag Club relating to my dog.

## PROMOTIONS

- 🐾 I grant Wag Club permission to use any pictures taken of my dog(s) for business-related activities. I understand that this use may include advertising and marketing campaigns, website images, and other uses for promoting the services of Wag Club.

By signing below, I acknowledge that I have read and accept the terms and conditions stated above.

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

In lieu of a digital signature, you may check this box to confirm agreement to the client services page.